



House Moving Checklist: Tick All the Boxes for a Smooth Move

Finding the right removalist can make your moving process stress-free. Use this checklist to ensure you pick the best option for your needs.

1. Research and Compare

- ☐ Look for local and national removalists with good reviews.
- ☐ Compare services offered (packing, unpacking, storage, specialty item handling).
- ☐ Get at least three quotes for price comparison.

2. Check Credentials

- ☐ Verify if the removalist is licensed and insured.
- ☐ Ensure they have AFRA (Australian Furniture Removers Association) membership for quality assurance.

3. Read Reviews and Testimonials

- ☐ Check Google reviews, social media, and forums like product review.
- ☐ Look for consistent feedback about reliability and customer service.

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4. Confirm Inclusions in the Quote

- ☐ Ensure the quote covers:
 - ☐ Travel time (to and from the site).
 - ☐ Packing materials (if needed).
 - ☐ Insurance costs and extra fees.
- ☐ Ask if the quote is binding or estimated.

5. Understand Their Insurance Policy

- ☐ Check if they provide transit insurance.
- ☐ Confirm the coverage for damages or loss during the move.

6. Evaluate Experience and Expertise

- ☐ Ask about their experience with similar moves (e.g., long-distance, office relocation).
- ☐ Confirm their capability to handle fragile or bulky items like pianos or antiques.

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7. Inspect Their Fleet and Equipment

- ☐ Ensure they use well-maintained trucks suitable for your move.
- ☐ Check if they have the right tools for disassembling and reassembling furniture.

8. Ask About Customer Support

- ☐ Look for a company with clear communication channels.
- ☐ Ensure they provide a dedicated moving coordinator or contact person.

9. Check Flexibility

- ☐ Confirm their ability to handle unexpected changes (e.g., delays or additional items).
- ☐ Ask about their cancellation and rescheduling policies.

10. Look for Value, Not Just Price

- ☐ Don't choose solely based on the cheapest quote.
- ☐ Evaluate their professionalism, reliability, and added services.

11. Ask for References

- ☐ Request references from previous clients, especially for large-scale or complex moves.

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12. Conduct a Pre-Move Survey

- ☐ Ensure they offer a home or virtual inspection to assess your belongings accurately.

13. Confirm the Moving Timeline

- ☐ Ask about their availability and how long the move will take.
- ☐ Ensure the timeline aligns with your schedule.

14. Review Contracts Carefully

- ☐ Check the contract for any hidden clauses or conditions.
- ☐ Confirm all details, such as services, costs, and timelines, are clearly documented.

15. Trust Your Instincts

- ☐ A professional removalist should be friendly, approachable, and knowledgeable.
- ☐ If something feels off, continue your search.

By following this checklist, you'll secure a reliable removalist and ensure a smooth moving.

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